

OPTIONAL PROTECTION FEATURES

FivestarSM Contractors coverage can be endorsed to increase your protection or tailor the policy to meet your specific needs. Some optional coverages available are:

- FivestarSM Contractors Enhancements Endorsement
- Builders Risk
- Installation Floater
- Contractors Equipment Coverage
- Contractors Tool Coverage
- Electronic Data Processing Equipment Coverage
- Employee Dishonesty
- Mine Subsidence Coverage
- Voluntary Property Damage Liability Coverage
- And more

THE PROMISE OF SERVICE[®]

The quality of service provided to each Policyholder is our prime concern, as is evidenced in our motto: "ERIE is Above all in Service.[®]" The Promise of Service[®] is a promise we're prepared to keep. That's why we use our own trained adjusters, whenever possible, ensuring that your claim will be settled quickly and fairly. It's also why we offer claims services, including, but not limited to, the following:

- contact standards ensuring Policyholders are promptly contacted following a report of loss, often that same day.
- after-hours service allowing you to report losses after normal business hours, on weekends and on holidays, toll free at 1-800-367-3743. Emergency claims representatives are available to speak with you 24 hours a day, 365 days a year.
- language translation service providing an interpreter on the line, when necessary, to communicate with Policyholders in their own language.
- emergency response teams that are prepared to react to catastrophic or emergency loss situations.

It is because of this very commitment to the promise of service that The ERIE continually receives distinguished marks for service from independent consumer organizations. And it is what has earned ERIE its long-standing reputation for providing fast, fair and courteous claims service.

FOR MORE INFORMATION

For more information about the excellent coverages available in the FivestarSM Contractors program, and to obtain a premium quotation, see your local ERIE Agent.

This brochure is not an insurance policy. It is only intended to provide a general description of ERIE's FivestarSM Contractors coverage. The policy contains the specific details of the coverages, conditions and exclusions.

The ERIE takes pride in its tradition of financial stability and excellent service offered to its Policyholders. Your ERIE Agent can answer any questions and provide you with information about ERIE's superior protection for your home, auto, and boat. In addition, your ERIE Agent offers a full line of life insurance products from Erie Family Life Insurance Company. For more information, ask your ERIE Agent.

NOTE: Not all products are sold in each state.

EQUAL PROFESSIONAL SERVICE

ERIE embraces the principle of "equal professional service," which means that every applicant, Policyholder and claimant receives the high caliber service that is our hallmark. The ERIE does not tolerate unlawful discrimination, and we expect our Agents to adhere strictly to that nondiscriminatory philosophy as well. The ERIE assesses each risk on its own merits and relies on objective underwriting criteria designed to evaluate the nature and extent of each risk.



ERIE INSURANCE GROUP

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FIVESTARSM

ERIEplaceableSM Business Insurance

ERIE's FivestarSM Contractors program is designed to meet the insurance needs of today's contractors. It includes coverages for your property, income protection and liability needs. The coverage can also be tailored to meet your specific needs with a wide range of optional endorsements.